

## JOHN T. TYLER

Assistant Vice President – Senior Legal Department Legal Counsel AT&T Kentucky AT&T North Carolina

AT&T Services, Inc. One CNN Center Suite 1423C Atlanta, GA 30303

T: 404-8937944 john.tyler@att.com Website: www.att.com

May 14, 2020

Via PSCED@ky.gov

Kent A. Chandler **Executive Director** Public Service Commission of Kentucky P.O. Box 615 Frankfort, KY 40602-0615

RECEIVED

MAY 14 2020

PUBLIC SERVICE COMMISSION

RE: Declaration of Force Majeure

Dear Mr. Chandler:

On March 20, 2020, AT&T Kentucky advised the Commission and parties that pursuant to Section 4.5.2 of its Self Effectuating Enforcement Mechanisms Administration Plan ("SEEM Plan"), AT&T Kentucky declared a force majeure event that began starting March 13, 2020, in connection with various federal, state and local governmental declarations in order to mitigate the threat of the COVID-19 virus.

As of May 12, 2020, AT&T Kentucky has lifted its force majeure declaration for the Trunk Group Performance Service Quality Measurement ("SQM") statewide. However, AT&T Kentucky remains under its force majeure declaration for Ordering, Billing, Provisioning and Maintenance & Repair SQMs; the declaration began March 16 for Ordering and Billing SQMs and began March 20 for Provisioning and Maintenance & Repair SQMs.

AT&T Kentucky will notify the Commission when the force majeure event period is concluded. If you have any questions concerning this matter, please do not hesitate to contact me.

Sincerely

John T. Tyler

Assistant Vice President-Senior Legal Counsel